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TO: Kay Hedges - H.R.  
FROM: Gail Hudson *Gail*  
SUBJECT: ISO TRAINING  
DATE: June 23, 1998

cc: G. Luzzi, B. Clauser

Kay, this morning I attended the 8:30 -10:30 a.m. ISO Awareness training session. I was quite impressed with the presentation, and the presenter, Ralph Hildebrand.

Even though we have had other ISO training sessions, this one was different. Mr. Hildebrand somehow made us look at ISO from a different perspective, and was quite good in involving his audience in the presentation. He urged us to look at 'life' situations and apply them to the principles of ISO.

Hopefully, we all came away with added enthusiasm for the ISO program, and a determination to 'continuously improve'.

/ghh/ISO